

# **Regulations Governing Handling of and Incentives for Reporting Violations of Ticketing Regulations for Sports Competitions and Activities**

**Article 1** The Regulations are formulated in accordance with the provisions of Paragraph 6 of Article 24-1 of the Sports Industry Development Act (hereinafter the Regulations).

**Article 2** Cases that violate the provisions of paragraphs 2 and 3 of Article 24-1 of the Regulations shall be under the jurisdiction of the special municipality, county (city) competent authority where the sports event or activity is held.

When a sports event or activity is held in multiple locations, the special municipality or county (city) competent authority with the earlier holding date shall have jurisdiction.

If the jurisdiction cannot be determined in accordance with the provisions of the preceding two paragraphs or if unified jurisdiction is necessary, the central competent authority shall designate it.

If the agency accepting the report does not have jurisdiction over the reported matter, it shall transfer the matter to the agency with jurisdiction within seven days after confirming the jurisdiction and notify the informant.

**Article 3** When an informant makes a report, he or she may do so in writing, verbally, via email, or in other ways; if an informant makes a report verbally, he or she shall cooperate with the special municipality or county (city) competent authorities in making a report record, and the informant shall confirm the content of the report.

**Article 4** When reporting a case under Paragraph 2 of Article 24-1 of the Regulations, the following matters shall be stated:

1. Name, address and contact information of the informant
2. The names or locations of websites, e-commerce platforms, social networking sites and communication software where illegal sales are suspected, along with supporting evidence.
3. Details of the sports event or activity being reported, including event time, venue, area name, seat number (or entry number, ticket number or serial number), denominations and the reported individual's selling price, or other sufficient ticket

identification information.

**Article 5** When reporting a case specified in Paragraph 3 of Article 24-1 of the Regulations, the following matters shall be stated:

1. Name, address and contact information of the informant.
2. Name, time and venue of the sports event or activity.
3. The name of the company or firm selling tickets.
4. The operation history record (LOG) or related evidence of the ticketing system, suspected of being utilized by perpetrators to purchase tickets for sports events or activities using false information or other improper methods.

**Article 6** If a reported case does not comply with the provisions of the preceding two articles and can be amended based on its nature, the informant can be notified to make corrections within a set deadline; if the corrections cannot be made or are incomplete by the deadline, the case will not be accepted.

**Article 7** If the informant fails to report in his/her real name or fails to provide sufficient documents to prove identity, he/she shall be notified by the special municipality or county (city) competent authority to make corrections within a set deadline. If the informant fails to make corrections within a set deadline, no reporting reward will be issued.

**Article 8** Upon receiving a report case, the competent authorities of the special municipality or county (city) shall complete the investigation within two months from the date when the informant's information is complete. However, this does not apply if it is necessary to extend the investigation due to special circumstances of the case.

**Article 9** If the reported case is found to be true after investigation, the special municipality, county (city) competent authorities shall issue the informant a reporting reward in accordance with the Regulations. However, no reporting reward will be issued if one of the following circumstances occurs:

1. The case has been made public on the Internet, newspapers, magazines, radio and television, other media or public places, or has been investigated and handled by special municipality, county (city) competent authorities or other relevant authorities before being reported.
2. The case is discovered by civil servants while performing their duties in

accordance with the law.

**Article 10** The basis for awarding reporting rewards for informants is as follows:

1. In cases stipulated in Paragraph 2 of Article 24-1 of the Regulations: a reporting reward of 20% of the penalty shall be awarded, with a maximum of NT\$100,000.
2. Cases stipulated in Paragraph 3 of Article 24-1 of the Regulations: NT\$100,000.

The reporting rewards mentioned in the preceding paragraph shall be approved by the special municipality or county (city) competent authority after the administrative fine and sanction of the reported case is delivered or the criminal case is transferred to the procuratorial organ, and the informant shall be notified to collect it.

**Article 11** If the special municipality, county (city) competent authorities believe that the informant has any of the following circumstances, the reporting rewards shall not be issued; if it has been issued, it shall be revoked and the reporting rewards shall be recovered with written administrative sanctions:

1. The matter reported is determined by the court to be a false accusation.
2. Forged or altered evidence is used to file a report, and guilt is judged by a court.
3. The informants jointly engaged in the illegal acts reported.
4. The reported case falls under the circumstances listed in the proviso of Article 9.
5. The reported illegal acts obtain non-prosecution, acquittal or administrative sanctions are revoked or annulled. However, if it is not caused by false reporting, the recovery may not be made.

In the case of the preceding paragraph, if the informant dies and the inheritance is inherited by his/her heirs, the reporting rewards that have been issued shall be recovered from his/her heirs.

**Article 12** For cases reported jointly by two or more people, the reporting rewards shall be distributed equally and shall be collected by all the reporting persons.

If the same case is reported separately by two or more people, the reporting reward shall be awarded to the person who reported it first. If the person who reported the case first cannot be ascertained, the reporting rewards shall be distributed equally.

**Article 13** Special municipality and county (city) competent authorities shall keep confidential the name, age, residence, identity and other relevant information that is

sufficient to identify the informant. However, this does not apply to disclosure with the consent of the informant.

The informant's report, records or other materials should be maintained in a confidential manner and prohibited from being read or copied by third parties.

**Article 14** To investigate reported cases, the special municipality and county (city) competent authorities may, as necessary, request the relevant ticket sales units to provide details regarding the sales of tickets for sports events or activities.

**Article 15** The reporting rewards in the Regulations shall be provided by the annual budget prepared by the special municipality and county (city) competent authorities.

**Article 16** The Regulations shall come into force from January 5, 2024.